CONSUMER GRIEVANCES REDRESSALFORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 03rd day of July' 2024

C.G.No.18/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Sri. K. Chalapathi, D.No.9-41, Elakapallekunta Vaddipalli, Tallasubbanna Colony, Madanapalli (M), Annamaiah District.

Complainant

AND

- 1. Assistant Accounts Officer/ERO/Madanapalli
- 2. Dy. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the respondents and the complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 20.06.2024 at Madanapalli stating that in the CC bill issued by the respondents for his service connection, his name was wrongly noted.

- 02. The said complaint was registered as C.G.No.18/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have corrected the name of the complainant in their records.
- 03. Heard respondents through video conferencing. The complainant remained absent. The respondents subsequent to the complaint, corrected the name of the complainant in their records and produced proof of the same. Since the grievance of the complainant is redressed, this Forum feel that this complaint can be closed.
- **04.** In the result, the complaint is closed. There is no order as to costs.
- **05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of July'2024.

CHAIRPERSON OZ OZ POZY

Member (Technical)

Member (Independent

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.